

StreetwiseSubbie Consultant Andrew Foy Helped **GOLD BUDDY** Berryrange with an ISO Certified **INTEGRATED MANAGEMENT SYSTEM (IMS)**

Background

Berryrange is a specialist subcontractor and one of the UK's leading specialist contractors for all forms of steel piling. We have a head office in Lordswood near Chatham, Kent along with a facility close by where we store construction equipment and materials. We are a busy company with anything up to six construction sites operating at any one time. With a turnover up to £8m each year the full-time staff of 20 people is kept busy.

The company operations include an integrated design capability with three chartered civil engineers using state-of-the-art software and employing the most current standards to effect that design. The company uses both in-house and developer/consultant designs to install piles to the customer requirements. In addition we employ staff to install piles not only using silent and vibration free pilers but also using leader rigs, Movax side-grip machines and conventional pile driving. In addition, Berryrange has staff skilled in pre-augering, water-jetting, clutch and puddle flange welding, temporary framing, shear studs and sealants.

The Process

Our need was to develop and implement an IMS in order to document the company's best business practices, fulfil the requirements and expectations of our customers and to continually improve the overall management of the company. We aim to do this by a programme of continual improvement to offer our customers high quality designed solutions at optimum cost.

For a team of people who had never really before engaged with the IMS process the whole process seemed daunting. A decision was made to opt for registration under ISO 9001, 14001 and OHSAS 18001 and that meant a steep learning curve for someone in the company who had to compile the necessary documents. The point is that we already did what was required by the ISO standards but simply had not formalised it.

That was where we needed the help of a company experienced in developing such documentation. We chose to call on Andrew Foy who was able to not only steer us expertly through the process but also, when the going got tough, to encourage us to persevere. The thing is, in such a small company, we all have 'day jobs' and could ill-afford the time it was going to take to write and develop the procedures along with all the auditing, management reviews and staff engagement that was involved.

The Outcome

Andrew was counselling us to take it step-by-step and spread the load where we could. We are over that hurdle now, having achieved Triple ISO Certification, and Andrew Foy was able to make sure we achieved our goals.

“Andrew Foy helped us to achieve our IMS goals”

Stewart Biggs



Andrew Foy worked for and alongside specialist subcontractors for over twenty years.

He is a member of the Chartered Institute of Building (MCIQB) and a qualified Lead Auditor for ISO 9001, ISO 14001 and OHSAS 18001.

His time is spent not on auditing however. As the owner of Foy Certification he is on a mission to help as many specialist subcontractors as possible to gain ISO and other Certifications that will open up new markets, assure customers, manage risks and improve specialists' businesses.

HELPING SPECIALIST CONTRACTORS SOLVE YOUR BUSINESS PROBLEMS

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